On-Board Unit (OBU) Registration Process

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1. Login

1.1.　　Registration in the HU-GO web user interface

If you have not registered yet, click Register.

The following screen will be displayed:

Registration

HU-GO Electronic Toll System

Contracted customer data

Private person *	No	▼
Name of contracted customer *		
Password *		(min 6 characters)
Repeat your password *		(min 6 characters)
Communication language *	Hungarian	▼
E-mail address *		
Repeat your e-mail address *		
Notification phone number (SMS capable) *	+	

eg. +36303217654, +426123456789

Company address

Country *	Hungary	▼
ZIP *		
City *		
Street, road, square *		
Number *		
floor		
Door		
Hungarian VAT number *		
VAT ID		

Vehicle

Country *	Hungary ▼	(eg. ASD123, TV12345F)

Country code indicated on the vehicle's license plate.

License plate number *		(eg. ASD123, TV12345F)

You can add more license plate numbers after the registration.

Euro code *	Choose Euro code	▼
Category *	Choose category	▼

Provide the number of axels (fix and moveable)

Contact

Record new vehicle with existing registration

After filling in the fields and accepting the General Terms and Conditions, click Save.

If the registration is successful, a personal current account will be created and an e-mail will be sent to the specified address with the following information:

Dear *name*,

Congratulation! Your account has been created.

You have received this e-mail because you signed up for an account registration by hu-go.hu website and you need to activate your account to start using hu-go.hu website customer services.

Customer number: XXXXXXXXX

Account number: XXXXXXXXXXX

Now that you have created your account the next step is to activate your account. Before you can log in and start using the HU-GO website customer services you must first activate your account with confirmation of your e-mail address.

You can confirm your e-mail address and get full access to the the Electronic Toll System (ETS) services of the National Toll Payment Services PLC by clicking on the following link:

https://hu-go.hu/customers/activate/?code=28yYCni3GIHN.wyTvoOyj9

In case you did not initiate a registration please delete this e-mail.

Thank you for using HU-GO website.

Sincerely Yours,
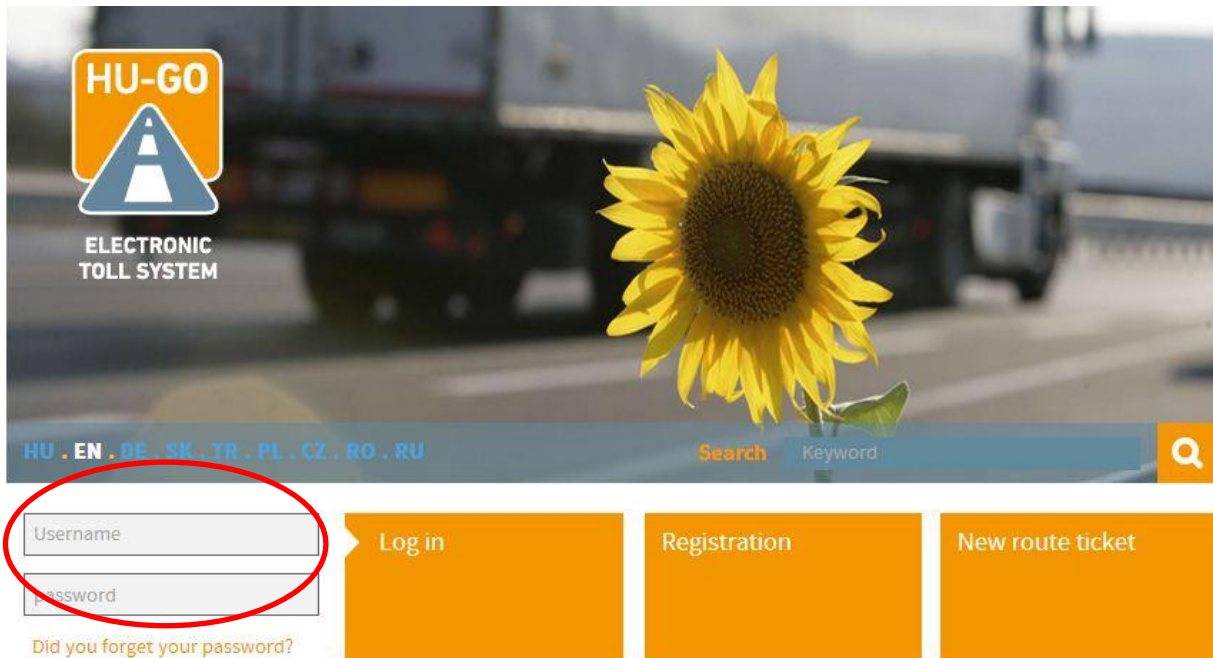
National Toll Payment Services PLC

E-mail: ugyfel@hu-go.hu

Call Center (8-16): +36-36-58-75-00

www.hu-go.hu

1.2. Logging in to the HU-GO system

Registered users can register and de-register on-board units for their motor vehicles associated with their current accounts through the HU-GO web user interface. The individual steps of this process are described below.

After entering the customer identifier and the password specified during registration, important system messages are displayed.

SYSTEM MESSAGE/IMPORTANT!

The route ticket only entitles its owner to road use after the payment.

A **purchased and paid** route ticket guarantees road use authorisation only for the **planned** route, in **one direction** and for **one journey** only.

If the toll is paid with the help of an on-board unit, always check before the journey, whether the on-board unit works appropriately, and whether a sufficient amount is available on the balance for the journey.

In the autumn period **more intensive inspections can be expected** regarding road use authorisations, and unauthorised road use will be sanctioned with an administrative fine of HUF 80,000 - HUF 165,000, which can be imposed again after every 8 hours.

When indicating your country code, please make sure you select the country code that appears on your cargo vehicle's license plate.

NEXT ❯

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After clicking Next, you can select from among existing current accounts (for new registrations, 1 current account is generated automatically):

1.3. Selecting a current account

Motor vehicles can be added to the selected current account or the Main Menu (described below) can be opened by clicking Next.

In the first case:

1.4.   Adding a new motor vehicle (with OBU registration)

The following will be displayed in this case:

Mandatory fields:

- A country code must be selected

- A registration number must be entered

- An emission class (EURO code) must be selected

- The number of axles must be specified

- The current account must be selected

- It must specified whether axle number will be set through the HU-GO portal (on the website) or through a Toll Declaration Operator.

Optional information

- If you want to register an on-board unit at the same time, you must enter the On-Board Unit's (OBU) unique identification number (ID) you received when you purchased the OBU.

- Depending on the Toll Declaration Operator, you may also need to enter the OBU PIN code (if the Toll Declaration Operator did not provide a PIN code, this field can be left blank).

- The vehicle's weight, axle load, width, height, length (this information is needed when the customer buys Route tickets instead of transmitting toll declarations through the on-board unit).

Then the information entered must be saved by pressing Save.

After saving, the following screen is displayed (if no OBU was registered):

2. Main Menu

If you have multiple current accounts and vehicles, you can view them under <u>Vehicles of all current accounts</u> where you can edit their information. A new on-board unit can be registered for the vehicle associated with the selected account under <u>Vehicles of this current account</u>.

2.1.   Registering an on-board unit

If you have not registered an on-board unit for the vehicle during vehicle registration, you can do that here by selecting OBU association.

OBU setup

Account: 234464329

License plate number	ASD1234
Euro code	EURO2
Category	J2
Weight	34 t
Axle weight	10 t
Width	2.5 m
Height	4 m
Length	15 m

EDIT ⚙

OBU

OBU ID

e.g. 940123654987

OBU PIN

PIN usage may differ by providers

Setting of vehicle category*

on the HU-GO portal ▼

on the HU-GO portal means that both the declaration of road usage and the calculation of road usage cost are based on the JDB category (number of axles) as it stated by the road user on the Vehicle Properties page of the www.hu-go.hu site.

with the use of Toll Declaration Operator means that the declaration of road usage and calculation of road usage cost is based on the JDB category info coming from the OBU - if the OBU provider can supply this information. Of course, when the OBU cannot provide such information, the usage will be declared and the cost will be calculated based on the JDB category value declared by the road user on the Vehicle Properties page of the www.hu-go.hu site.

CANCEL   **SAVE >**

After entering the required information and pressing save, the following screen is displayed:

2.2. Deleting an on-board unit from a vehicle

If the registered on-board unit needs to be deleted, select Delete OBU. The PIN must be entered for the deletion to be successful (if the OBU required a PIN code during registration).

2.3. Deleting a vehicle from an account

If the registered vehicle needs to be deleted, select Delete under Vehicles of this current account.

Upon confirmation the deletion is performed and a message is displayed.