

National Toll Payment Services
Private company limited by shares
General Terms and Conditions
For individual agreements on certain services related to distance-based
road use authorization provided by resellers

Annex 9

Basic process of the sale of route tickets

1. Acceptance of the route plan serving as the basis of the route ticket prepared in advance or preparation of the same.
2. Read the barcodes placed on the route plan.
3. Print the seller's copy of the route ticket.
4. Verify and approve the seller's copy of the receipt by obtaining the customer's signature.
5. Acceptance of the counter value of the route ticket.
6. Validation of the route ticket.
7. Print the customer's copy of the receipt.
8. Verify the customer's copy of the receipt by the seller's signature and seal.
9. Hand over the customer's copy of the receipt to the customer.
10. Issue a financial voucher (receipt or invoice) to the customer including the price of the route ticket as specified in the applicable Decree (in the case of foreign sales, a receipt or invoice in the relevant currency based on a calculated exchange rate).
11. Retain the Seller's copy of the receipt for 2 years at the Point of Sale.
12. If the system features reversal functionality, reversal is possible within 10 minutes from sale. Retain the Seller's and the customer's copy of the receipt of reversed route ticket for 2 years at the Point of Sale.